CORPORATE MARKETING

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F.NO. CA/Mktg./10-2/2013

Dated: 01/05/2013

To

The Chief General Manager, All Telecom Circles/Metro Districts Bharat Sanchar Nigam Limited

Sub: Allotment of Budget for Business Promotion & Marketing activities for the Financial Year 2013-14 and marketing strategy while spending the allotted budget.

Budget for the FY 2013-14 to all BSNL Circles/Metro Districts has been allotted on the basis of total number of connections (Wire line, WLL & Mobile) as on 28th Feb. 2013. Accordingly, Rs. 60 Crores has been allocated and Circle wise break-up is given in Annexure -1. (Enclosed)

As you are aware, telecom customer is very sensitive on tariff, availability of products and quality of service, we therefore need to advertise, through various means, our products, services & tariff to make customers aware of it.

Marketing action plan was circulated to all Circles/Metro Districts vide letter No. 14-9/2011-Mktg. dated 22/11/2011. The plan enumerates advertisement by Circles through utilization of hoardings, placement of advertisements on telephone & post-paid mobile bills, distribution of pamphlets, brochures, holding melas and road shows, advertisement thru Electronic and print media, PCO & retailers signages, advertisement thru SMS, emails etc.

The space for advertisement on telephone bills is already earmarked. The creative designs for hoardings, pamphlets etc. are uploaded from time to time under marketing down loads section in BSNL intranet. The guidelines issued by DAVP may kindly be followed while undertaking these activities.

Encl: Annexure -1

(C. Srinivas) General Manager

Copy to:

2) O/C

3) PPS to CMD for favour of kind information please.

4) to 8) Dir (HR/EB/CM/Fin/CFA)

9) ED (CA)

10) to 12) Sr. GM (BB-CFA), Sr.GM(S&M-CM), & GM (EB-1)

13) Sr. GM (BFCI) for allotment of budget and fund authorisation.

Sub:- Allocation of proposed budget for FY 2013-14 to Circles based on no of working telephone connections.

| | 26 | 25 | 24 | 23 | 22 | 0 - | 2 | 20 | 19 | 18 | 17 | 16 | 15 | 14 | 13 | 12 | 1 | 10 | 9 | σ | 7 | o o | CT | 4 | ω | 2 | _ | | S.No. |
|--------------|-------------|-------------|-----------|-----------|-------------|-----------|-----------|-----------|-----------|----------|-----------|-----------|--------------|-------------|-----------|-----------|-----------|-----------|-----------|-----------|-------------|------------|------------|-----------|-----------|-------------|------------|-------------------|--|
| Total | West Bengal | Uttranchal | UP(W) | UP(E) | lamillauu | Tomilpodi | Raiasthan | Punjab | Orissa | ZE- | Zm- | MP | Maharashtra, | Kerala | Karnataka | Jharkhand | J&X | HP | Haryana | Gujarat | Chhatisgarh | Chennai TD | Kolkata TD | Bihar | Assam | AP | A&N | 2 | S.No. Circle/Metro |
| 2 05 91 104 | 5,28,844 | 2,02,800 | 5,29,480 | 9,47,440 | 0 47 440 | 15 92 207 | 9.04,855 | 9,98,508 | 3,85,096 | 77,486 | 1,39,373 | 6,92,532 | 20,65,992 | 29,54,754 | 16,92,804 | 1,61,073 | 1,96,894 | 2,80,351 | 5,05,551 | 15,65,346 | 1,38,488 | 8,16,438 | 9,33,919 | 2,16,168 | 1,93,484 | 18,57,263 | 13,950 | Wireline | |
| 27.21.162 | 63,838 | 45,826 | 85,129 | 1,20,710 | 4 20 746 | 1.00.128 | 1,81,344 | 41,137 | 73,043 | 77,811 | 68,469 | 93,618 | 1,52,608 | 2,91,593 | 1,80,807 | 1,01,482 | 68,917 | 58,716 | 20,627 | 1,24,347 | 1,20,076 | 15,433 | 24,440 | 1,16,049 | 91,171 | 89,783 | 11,024 | WLL | Total working con |
| 9,79,49,405 | 33,43,580 | 13,44,799 | 34,30,310 | 34 36 516 | 99 61 964 | 78,49,734 | 57,60,517 | 43,54,007 | 44,30,629 | 7,32,549 | 8,61,461 | 33,96,917 | 66,47,500 | 74,13,156 | 68,88,979 | 15,86,394 | 10,91,808 | 15,56,627 | 30,52,369 | 41,55,125 | 15,78,863 | 15,56,343 | 22,66,809 | 41,33,622 | 11,42,493 | 92,03,595 | 2,03,049 | Mobile | Total working connections as on 28.02.2013 |
| 12,12,61,6/1 | 39,30,202 | 20. 36. 26. | 15 03 425 | 40 54 125 | 1.13.30,158 | 95,42,069 | 68,46,716 | 53,93,652 | 48,88,768 | 8,87,846 | 10,69,303 | 41,83,067 | 88,66,100 | 1,06,59,503 | 87,62,590 | 18,48,949 | 13,57,619 | 18,95,694 | 35,78,547 | 58,44,818 | 18,37,427 | 73,80,714 | 32,23,160 | 44,05,039 | 14,27,148 | 1,11,50,641 | V, ZO, UZO | lotal connections | 2.2013 |
| / 1 | | 105 | 78 | 201 | 561 | 472 | 338 | 200 | 242 | 14 (24) | A \ | 501 | 207 | 327 | 434 | 424 | 2 5 | 67 | | 177 | 380 | 01 | 118 | 180 - | 334 | 71 | בתת | (III INS. Edivis) | (in Re Lakhe) |

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